

## POLITICA CAMPING LES MEDES

Since 1985, **Camping Les Medes** has been improving the management of its facilities and services, currently offering **high levels of quality as a family campsite**, linked to the village and with personalized service, summarizing: "**small in number of pitches, but large in number and quality of services**".

At the same time, we continue to commit to developing our activity with the **utmost respect and protection of the environment**, accepting our responsibility towards our surroundings, and continuously improving, whenever possible, our environmental techniques, practices, and actions. This way, we continue to contribute to the sustainability of our territory and play our part in the **fight against climate change**:

- Focusing on **minimizing generated waste**, always opting for a **circular economy** whenever possible, recycling whenever feasible, and as a final step, promoting proper waste management.
- Continuously **optimizing existing measures** to reduce water, energy, and other resource consumption.
- Properly managing discharges and emissions so that their environmental impact is compatible with our activity.

We continue to encourage the participation of all our stakeholders by collecting, analyzing, and continuously reviewing their feedback. This helps us **increase our quality and sustainability levels**, allowing us to meet and exceed their expectations regarding their relationship with us.

We continue to utilize necessary resources as efficiently as possible, integrating employees and suppliers, for the **continuous improvement of services**. At the same time, we ensure compliance with applicable regulatory requirements, both legal and voluntary, and whenever possible, aim to exceed existing legislative demands.

We continue to develop our activity by promoting knowledge of both our culture and traditions, integrating ourselves into the society of which we are a part.

We continue to foster an **appropriate working environment** so that everyone feels satisfied in their role within the organization, making us all proud of our establishment and our profession.

We continue to implement our **internal training plan** to ensure the correct level of qualification for everyone in their respective areas, promoting participation and versatility among all.

We continue to develop and manage an **annual program of environmental and quality improvement objectives** that reflect the milestones to be achieved, because:

**"Seeking that added plus of satisfaction that makes the difference between a good holiday and an exceptional holiday"**

**"THE ACHIEVEMENT OF QUALITY AND SUSTAINABILITY IN TOURISM IN OUR HOME DEPENDS ON PEOPLE. ONLY WITH OUR DAILY WORK WILL WE PROVIDE GOOD SERVICE TODAY AND ENSURE CONTINUITY FOR TOMORROW."**

L'Estartit, January 2025

Josep Maria Pla  
-Director-  
CÀMPING LES MEDES